

# 2023-24 Budget Consultation Report

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## 1. Executive Summary

- This year, a total of 39 questionnaires have been completed – the majority came through the council's online survey platform, one by email. Respondents were asked for their views on growth proposals, savings proposals and capital proposals.
- Respondents to the consultation strongly supported growth proposals relating to crime prevention, clean air zones and investment in our public realm including cycling and walking infrastructure, roads, pavements and streetlights. Residents were asked for any proposals they thought we should not progress. Topics included plans investment in the New River Sports Centre, climate change prevention and investing in digital advertising.
- When asked about savings proposals, respondents strongly supported proposals relating to debt recovery initiatives, improved efficiencies and Extended Provision (Lodges) and use of Council owned buildings as temporary accommodation. Residents were asked for any proposals they thought we should not progress. Topics included plans for low traffic neighborhoods and controlled parking zones, adult social care and waste services
- With regards to capital proposals, respondents strongly supported proposals relating to improved debt recovery, asset management of council buildings and the walking and cycling action plan. Residents were asked for any proposals they thought we should not progress. These included plans for Ward's Corner, digital advertising and traffic route management.
- Residents were asked for any changes or proposals that they would like to see in the future which might save money. Respondents suggested digital initiatives, more traffic wardens; digital transformation; both insourcing and outsourcing our workforce; and, implementing revenue raising activity. There were also suggestions about council contract management and working with other Local Authorities to create multiservice contracts.
- Residents were asked for feedback on any changes or proposals that they would like to see in the future which would help to make Haringey a more equal borough. Responses included: investing and targeting public services, having a needs-based solution for waste, prioritisation of active travel, public highways and carbon reduction; and, workforce.

## 2. Introduction

### 2.1 Introduction

The budget proposals for **2023/2024** have been subject to a formal public consultation. This report sets out the findings from the Council's consultation on its budget for **2023/24** which also refreshes its Medium-Term Financial Strategy (MTFS) to cover the period up to **2027/28**. This report presents the findings of this consultation, to inform the final decision on the Council's budget for **2023/2024**.

### 2.2 Technical Details & Method

The general consultation consisted of an online questionnaire published on: <https://www.haringey.gov.uk/local-democracy/policies-and-strategies/your-haringey-your-future> together with a budget consultation booklet which provided background information about the council's budget setting process and the financial challenges the council faces. Paper copies were made available at libraries across the borough.

The consultation was widely promoted via the council's resident magazine, Haringey People Extra, the council's business e-newsletter, the council's website, Twitter as well as through various partners.

#### 2.2.1 Questionnaire Design

The questionnaire was developed to ascertain residents' views on the proposals put forward in the budget. In particular, the consultation invited views on the:

- Proposals which respondents supported the most.
- Any other Proposals which respondents supported (the consultation also asked respondents to provide their reasoning).
- Any proposals which respondents thought we should not proceed with.
- Suggestions for ways in which the council could include to save money.
- Comments outlining whether respondents thought individuals with Protected Characteristics may be impacted by proposals.

#### 2.2.2 Questionnaire Analysis

A number of themes arose from the consultation. These are reported in greater detail where they were raised repeatedly by different respondents to the consultation. The number of respondents for other themes were too low to draw any clear conclusions.

### 2.3 Response to the Consultation

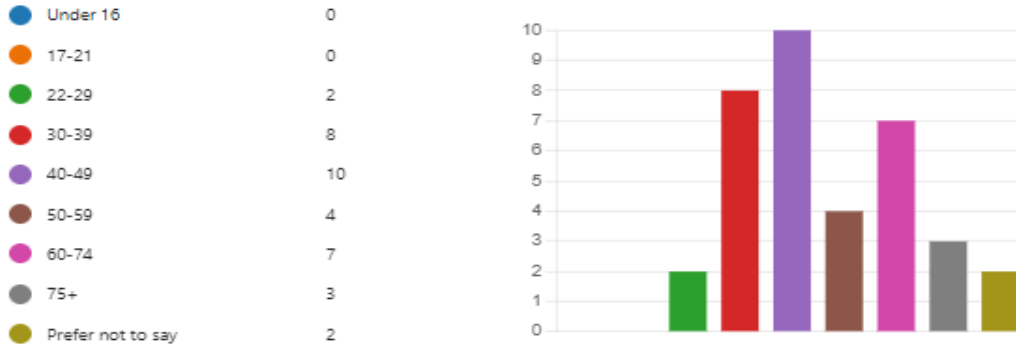
A total of **39** questionnaires have been completed – the majority came through the council's online system and one via email.

The equalities profile of responses is outlined below:

*Which age group applies to you?*

The majority of respondents who answered this question were aged between **40-49**.

8 respondents selected the **30-39**, while a further 7 individuals self-identified as **60-74**. There were 0 residents below the age of **21** who responded



*What best describes your sex?*

This question asked respondents to describe their sex. Of those who responded, the results are balanced with **16** responses from female and **15** from men. **5** respondents preferred not to say.

Male	15
Female	16
Prefer not to say	5
Other	0



*Do you consider yourself to be Trans?*

Trans is an umbrella term to describe people whose gender identity is not the same as, or does not sit comfortably with, the sex they were assigned at birth. 26 respondents selected **No** whilst **7** respondents preferred not to say.

Yes	0
No	26
Prefer not to say	7



### Do you consider yourself to be disabled?

This question asked respondents to identify whether they have a disability or had any long-term mental or physical conditions. As the graphs shows, the majority of respondents stated that they **do not** consider themselves to be disabled (**23**). **4** respondents did consider themselves to have a disability.

**9** respondents preferred not to say.

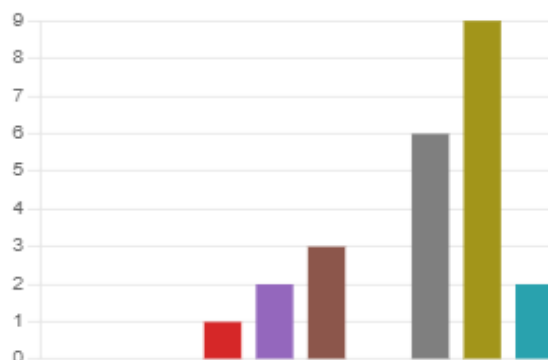


### Disability – Which of the following impairment groups apply to you?

From those respondents who identified a disability. **6** respondents had a **long-term health condition**. There were **3** respondents who had a **learning difficulties** and **1** with a **hearing impairment**.

**9** respondents preferred not to say.

Visual Impairment	0
Physical Impairment	0
Deaf / British Sign Language User	0
Hearing impairment	1
Mental health / mental distress i...	2
Learning difficulties	3
Neurodiverse	0
Long term health condition / hi...	6
Prefer not to say	9
Other	2



### National Identity – How would you describe your national identity?

The majority of respondents to the budget consultation identify as being **British** (18) with 6 people identifying themselves as **English**. There were 2 respondents who selected **Irish** and 1 respondent who considered themselves as **Turkish** and 1 respondent who considered themselves as **Welsh**.

### Ethnicity – What best describes your ethnic group.

The majority of respondents to the budget consultation would describe themselves as being **British** (18). **6** respondents selected **English** and 2 respondents who selected **Irish** as their ethnicity.

3 respondents selected **other**

*Sexual Orientation – What best describes your sexual orientation?*

The majority of respondents described themselves as **heterosexual/straight** (18), 2 respondents selected **bisexual** and 1 respondent selected **gay/lesbian**.

8 respondents selected prefer not to say and 1 selected **other**.

<span style="color: blue;">●</span> Heterosexual / Straight	18
<span style="color: orange;">●</span> Bi	2
<span style="color: green;">●</span> Gay / Lesbian	1
<span style="color: red;">●</span> Prefer not to say	8
<span style="color: purple;">●</span> Other	1



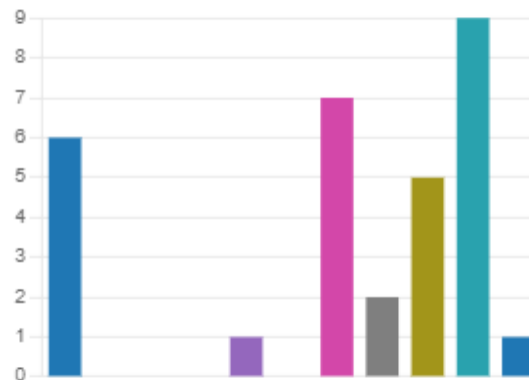
*How would you describe your religious belief?*

There were 40 respondents who selected **no religion** and 36 who selected **Atheist**.

There were 7 respondents who selected **Christian**, 2 who selected **Muslim**, 1 who selected **Jewish** and 6 selected **Atheist** and 5 who selected **No religion**.

There were 9 respondents who preferred not to say.

<span style="color: blue;">●</span> Atheist	6
<span style="color: orange;">●</span> Hindu	0
<span style="color: green;">●</span> Rastafarian	0
<span style="color: red;">●</span> Buddhist	0
<span style="color: purple;">●</span> Jewish	1
<span style="color: brown;">●</span> Sikh	0
<span style="color: pink;">●</span> Christian (including Church of E...	7
<span style="color: grey;">●</span> Muslim	2
<span style="color: olive;">●</span> No Religion	5
<span style="color: teal;">●</span> Prefer not to say	9
<span style="color: blue;">●</span> Other	1



*Pregnancy and Maternity*

*Are you currently pregnant?*

**22** respondents are not currently pregnant, 1 respondent is currently pregnant with 7 preferring not to say.

● Yes	1
● No	22
● Prefer not to say	7



*Have you had a baby in the last 12 months?*

**23** respondents selected **No**. There were **5** respondents who selected prefer not to say.

● Yes	0
● No	23
● Prefer not to say	5

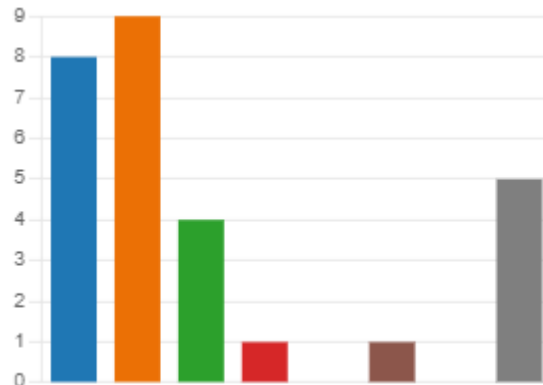


*Marriage and Civil Partnership? What best describes you?*

There were **9** respondents who are **married**. 8 respondents were **single** and 4 who are currently **co-habiting**. **1** respondent is divorced and 1 respondent is in a **civil partnership**.

There were **5** respondents who **preferred not to say**.

● Single	8
● Married	9
● Co-habiting	4
● Civil Partnership	1
● Separated	0
● Divorced	1
● Widowed	0
● Prefer not to say	5

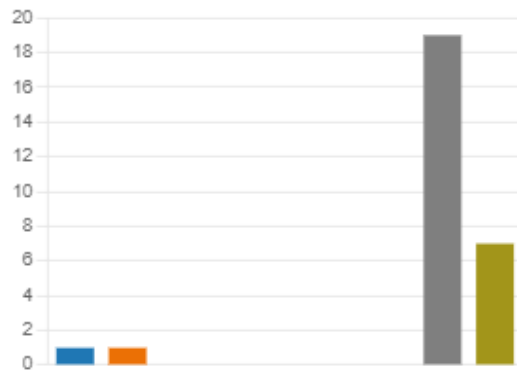


*Socio-Economic status – Are you on any form of Income Support?*

The majority of respondents (**19**) were not on any kind of benefits. 1 respondent is on **Universal Credit** and 1 receives child tax benefits.

7 respondents preferred not to say.

Universal Credit	1
Child Tax Credit	1
Housing Benefit	0
Income Support	0
income-based Jobseeker's Allo...	0
income-related Employment an...	0
Working Tax Credit	0
None of the above	19
Prefer not to say	7

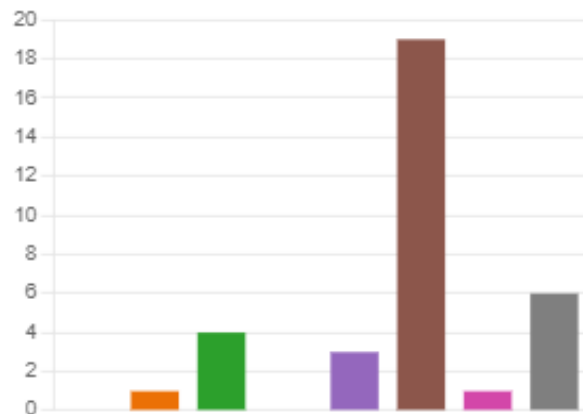


*Socio-Economic status – What is your level of Education?*

The majority of respondents had a **level 4** or above education (**19**). **3** Respondents selected **Level 3** as their level of education. There were 4 for **level 2** and 1 who selected **Level 1**. There was 1 respondents who selected **other**.

**7** respondents selected **prefer not to say**.

No formal qualifications	0
Level 1 – e.g. 1-4 GCSEs, Scottis...	1
Level 2 – e.g. 5 or more GCSEs, ...	4
Apprenticeship	0
Level 3 – e.g. 2 or more A-levels,...	3
Level 4 or above – e.g. first or hi...	19
Other qualifications – e.g. other ...	1
Prefer not to say	6



*Preferred language*

The vast majority of respondents selected **English** as their preferred language (**28**). There was 1 respondent for **Turkish, French, German** and other respectively. 1 respondent selected **Other**.



### 3. Detailed Findings

#### 3.1 Detailed Findings – Q1 – Which proposals do you support and why?

##### *Roads – LTN/CPZ*

There was a mixture of feelings about Low Traffic Neighbourhoods. Whilst some residents supported the aim of seeking to reduce car traffic and support active travel, others did not agree with the approach or did not feel it should be prioritised. Reasons given included that they were not felt to have reduced pollution and that they were disruptive to local residents.

*“...Low Traffic Neighbourhoods. Pay back the TFL money and abolish plans for the LTNs”*

*“...LTNs. They concentrate traffic on roads that cannot cope with the additional traffic. They stop emergency vehicles. They reduce property values of homes outside the LTNs”*

*“...More should be spent on social care and education, less on walking, cycling and above all LTNs”*

##### *Clean Air Zones*

There was support for Clean Air Zones, particularly in areas where Low Traffic Neighborhoods may not be feasible.

*“Cleaner air, for obvious reasons”*

*“Clean Air Schools Zones: important to implement measures where School Streets are not feasible”*

##### *Civic Centre*

Respondents sometimes expressed doubts about the value of plans to develop and refurbish the Civic Centre. A common theme was the of concern was the cost of the work. Other issues mentioned included it now being surplus to requirements given changes to the way council staff are likely to work in the future and that the money could be spent better elsewhere.

##### *Crime and Public Safety*

There was support for our plans to tackle crime.

*“I support hospitals and crime budgets”*

*“As residents, we do not feel safe living in Haringey with such a high crime rate and lots of homeless people and anti-social behaviour”*

##### *Wolves Lane: Market Garden City*

There was support for our plans to create a hub on Wolves Lane, however, one respondent felt an increased budget was required to support this work.

*“I am writing to support the Wolves Lane centre (the nursery, Palm House etc). I applaud their community work and am very pleased they have won lottery funding and that the Council have agreed to match this so that they can develop their site”*

*"I support the Wolves Lane nursery and market garden investment -- however I think a small contingency allowance is needed more immediately to keep the warm environment plants now at risk through lack of money for heating"*

## **Detailed Findings – Q2 – Which proposals do you not support and why?**

### *CPZ/LTNs*

There were concerns raised about Controlled Parking Schemes and Low Traffic Neighbourhoods. This centered on the impact they were having on traffic.

*"...My commute to/from work, shopping visiting friends, doctors/hospital appointments via public transport have been massively delayed and have massively disrupted my family life of quality time spent with them."*

*"...I feel that council has made a proper mess with the closure of the streets"*

### *Advertising space*

Comments were raised about the investment in street advertising. There were concerns over the financial viability as well as the aesthetics of the advertising boards.

*"...Large Digital Platform, they are electronic, cost a lot to maintain, as do the glass with Logit's Advertising boards by the bus stops - the big black pillar ones that are hard to see in dark; they are dangerous when glass smashes and they are expensive to maintain"*

*"Street advertising, it's ugly and takes up space"*

### *Waste*

There were concerns raised about savings related to the waste services review, although reasons for concerns were not included in responses.

*"The reduction in waste (£1.5 million spend)"*

*"Reduction of waste services"*

## **Detailed Findings – Q3 – Are there any other growth proposals, which you think we should have included in this budget, and why?**

### *Council Tax*

Some residents felt that council tax be covered for all residents, to reflect cost of living pressures. Others disagreed:

*"Council tax should be covered for everyone as we are in a cost of living crisis"*

*"Council tax could be raised by at least 1% more"*

### *Energy*

There were several comments related to the increased cost of energy. These included comments about ways to support individuals as well as how the council manages its own energy bills.

*“Help out energy bills!”*

*“Reduce energy usage in buildings and make your staff hybrid”*

### **Sports Facilities**

There were a number of calls to help provide affordable access to exercise for residents:

*“I would like to see more sporting areas for people to use, more play area for secondary age children, not just primary, wild play area to climb and jump, tennis wall so you can play on your own in the parks that are safe and patrolled by police”*

*“Put money back into a failing sports centre that the community uses for mental/fitness stability”*

**Detailed Findings – Q4 – Are there any changes or proposals you think we should consider in future which might save money, generate income or achieve even better value from council spend? E.g. through greater use of innovative technology.**

### **Roads and Parking**

Some respondents felt that parking enforcement could be better used to generate income.

*“You could enforce parking regs by putting more traffic wardens on the beat. Doesn't this generate income?”*

*“- Charge more for car parking, especially from visitors driving to the Borough and parking here, as well as from motorised delivery and commercial vehicles”*

### **Contracts**

Some respondents felt that the council could commission services and manage contracts differently or more effectively. This included a suggestion to work with other authorities on shared contracts.

*“... Bigger multi borough contracts for uniform services”*

*“Renegotiate Veolia contract as their crews are appallingly negligent”*

### **Waste**

Suggestions were put forward with regards to waste to ensure the council with a focus on more efficient collection schedules and commercial waste costs.

*“Smart garbage collection”*

*“Make local businesses pay more to access council-run services, e.g., businesses which creating waste should pay a bigger share to collect”*

**Detailed Findings – Q5 – We also have a commitment and responsibility to make Haringey a more equal borough. In considering our proposals, please let us know if you think there are ways that we can narrow the gaps in life chances and opportunities available to different groups of residents in the borough.**

### **Affordable housing**

There were calls for us to improve the affordability of housing ensuring that people can feel their homes are safe and can be managed.

*“Affordable housing”*

*“Housing is a key determinant of quality of life. Focus on ensuring that children and other living in rented accommodation have safe manageable homes”*

### *Exercise opportunities*

There were various comments on how the Council could help increase opportunities for people to exercise including cycling, both in outdoor spaces and gyms.

*“Making cycling easier for all groups has to be a good thing”*

*“Continue to maintain gym equipment in the park and keep parks usable for all, create new spaces for people to use and improve areas of cycling lanes”*

### *Development opportunities*

Respondents also raised the potential for encouraging development as a way of creating more opportunities for local residents.

*“...More development and therefore opportunities. Encourage large firms or institutions into the borough through greater development”*

*“...The budget disproportionately underrepresents young professionals in the area who may not have children and don't have adult social care or housing needs. Young professionals like myself would therefore have liked to have seen more expenditure on regenerating Wood Green to attract more people into the area to spend and contribute to the local economy”*

### *Air pollution*

Reducing the negative impact on air quality of car use was seen by some as being an important equality issue.

*“Limit air pollution created by a minority of car drivers, which effects everyone”*

### *Haringey Council Staff*

Some respondents to the consultation wanted to see the council demonstrate its commitment to equality in the way it managed recruitment to council jobs and monitoring pay equality.

*“You need to give managerial jobs right people”*

*“Try to pay all council employees the London Living Wage; investigate and publish any gender, sexuality, ethnicity-based pay gaps”*

### *Targeted service delivery*

A number of residents felt that services targeting specific resident groups, parts of the borough, or which were more reflective of the level of need, would contribute to greater equality.

*“More and better services for elderly, disabled, and low income children/ low income family teenagers. Social care and SEND services have been cut to the bone”*

*“We require a needs-based solution on waste and enforcement solutions in the east of the borough”*

*“Agree with aim to tackle inequality in the borough”*

*“Fully support efforts to reduce this gap in east of borough”*

## **Detailed Findings – Q6 - Do you have any other comments on our proposed budget?**

Other comments included how the council spends its operational budget, managing its energy bills and investment in nature.

*“At home we are all trying to turn our heating down to save money, even pending any additional insulation measures.. Is the council doing the same in its offices?”*

*“Yes please plant fruit trees around our parks. And educate people for nature”*

## Detailed Findings - Full list of responses

In this section we include all direct responses from the public received in response to the consultation. These are included for further information and transparency.

### Q1 – Which proposals do you support and why?

<p>Anything for cycling and active travel. Feeding kids at school. LTNs and getting rid of traffic from our streets. Building more council homes is a good thing too.</p>
<p>Haringey budget consultation.          Not a lot positive to say I'm afraid- my main purpose in answering this is to say more should be spent on social care and education, less on walking, cycling and above all LTNs. Most of the cycle routes I use do not improve thing much. Cyclists' safety is more a question of how drivers behave, visibility of cyclists to HGV drivers, and availability of cycling storage to flat dwellers - nobody wants to have a bike if it's only going to get stolen or damaged by rain, and rust reduces the bike's safety. Social care and education should be the over-riding priorities and deserve an increase in council tax larger than you have proposed. Those who can't afford it can claim the reduction. However more could be achieved on reducing temporary accommodation costs by freeing up LARGER social rent dwellings. Many older people have spare bedrooms and would be happy in 1 bedroom accommodation if it was plenty warm enough, if they had physical and logistic help to move and free storage space for possessions that don't fit into a smaller flat. Please offer a voluntary downsizing policy and link it to floating 'housing support' like some HAs offer to parallel for residents in non-sheltered housing the kind of oversight and support generally offered to those in sheltered housing.</p>
<p>I support hospitals and crime budgets. Please stop charging parking penalties or closing roads are wrong policy. We spent more times on traffic or making us more poor paying it. If we need to protect our borough we should bring Haringey unite id cards. And support diversity equal. Why do I need to envy other boroughs when I travel. All free parking so people can buy and sell without worry. Stop putting dictatorship policies.</p>
<p>efficiencies proposed e.g. debt recovery and generally parks and leisure</p>
<p>Adult and children's social care increases in funding and other changes - area of high need and impacts on vulnerable peoples quality of life</p>
<p>To tackle crime in Haringey, make the Borough safe. As residents, we do not feel safe living in Haringey with high crime rate and lots of homeless and anti-social behaviour .</p>
<p>Stop wasting money on the Black Boy lane name change fiasco</p>
<p>Merging into One Fund 1) Extended Provision (Lodges) and use of Council owned buildings as temporary accommodation with 2) Housing Demand - Targeted 1 bedroom move on project - this will free up more money and staff time, and give flexibility where necessary on Lodgings or Homeless men (which is more common and not often helped). Any money left over will help pay off debt from FY 2021/22</p>
<p>Clean Air Schools Zones: important to implement measures where School Streets are not feasible. Wolves Lane: this looks a good investment as it attracts additional funding for this exciting project.</p>
<p>Don't know</p>

In general, I do support the ethos of the council I trying to support the most vulnerable people
Funding for wolves lane garden centre and maintaining the palm house None.
Giving support to young people, expanded free school meals, and tackling the climate emergency
Wolves lane market garden city
Support most of the proposals, council has the right priorities in terms of focusing resource on those most in need, cost of living crisis, climate emergency and housing crisis.
To many PO1 MANAGERS doing almost nothing at library
maintain critical support for our children and young people – despite little direct funding from Central Government - including Free School Meals for an additional 650 children who are just above the entitlement threshold; and putting the funding for the Rising Green Youth Hub on a long-term footing Why-Looking at current climate I feel this is fundamental to help children and young people to have better chances in life
Nothing because what is the funds really being spent on because the other day I asked harbinger council for a living fund payment to be refused because they don't pay for food, clothes, electric or even help me sort out my council tax form thing knowing I have mental health problems
I support the Wolves Lane nursery and market garden investment -- however I think a small contingency allowance is needed more immediately to keep the warm environment plants now at risk through lack of money for heating. I support the continued health and social care interventions in particular.
o public realm including roads, pavements and streetlights o parks and green spaces o school buildings these are all areas that impact all family life
Free school meals
I am writing to support the Wolves Lane Centre (the nursery, palm house etc). I applaud their community work and am very pleased they have won lottery funding and that the Council have agreed to match this so that they can develop their site. I do however now ask that a portion of the £160,000 funding match agreed by the Council be earmarked for the basic commitment of heating and insulating the Palm House. Wolves Lane Centre is such a special place to have locally - I am a new parent and have felt really welcomed by their community work. It is wonderful to see the children experiencing the wonder of the Palm House and to know there has been a long-standing community effort to bring special experiences for all there, I really treasure it. Terrapins and tropical splendor for free in Wood Green! The 50-year old stock of plants in the Palm House, the fish and terrapins are all long-standing residents. But I understand that due to funding problems the heating had to be turned off in December just before a major freeze, and that the plants were in cases severely damaged. To lose this wonderful and iconic part of the site just as the rest of it is going to be developed would be really sad and shortsighted. Please support the wonderful volunteers and all those who already work so hard to give us this special place locally by making sure the whole site is supported, and earmarking funds to ensure the Palm House is protected. Thank you. Cleaner air, for obvious reasons.
1. We welcome the high priority given to tackling the climate emergency, and public realm including cycling and walking infrastructure and parks and green spaces. 2. We regret that local authority funding has been cut by governments and that councils are thereby obliged to raise council tax, which is not a progressive tax, but we recognise this as the least bad option in the circumstances. 3. We support the affordable bike scheme. 4. We support the appointment of a Technical Support Programme Manager in

the carbon management team but think this should be a permanent post 5. We support the efforts to secure Proceeds of Crime from planning enforcement cases. 6. We support the programme to bring the council's commercial property portfolio up to at least a EPC B rating. 7. We support the proposed investment in the Walking and Cycling Action Plan

Mental Health Services: accommodation and outcomes Important that the support for residents is local and individualised for them Preventing debt and increasing financial sustainability - engaging with residents early on to prevent financial issues is very important in then allowing them to better manage their affairs Single Person Discount Reviews - I am totally in support of anything that prevents intentional fraud

Adult social care costs, as this will be all of us at some point as we start living longer, plus current provision is inadequate. SEND provision.

I would like more budget for litter and fly tipping enforcement. Employing more officers. An education campaign around it in different languages. The campaign to be targeted at schools and local businesses as well as local people. More enforcement officers are needed to create a presence and get the message out.

expansion of LTNs - it's made a measurable difference to lives of residents and particularly safety of children walking in the area. Clean air school streets

WCAP cycle route delivery as Tottenham is in dire need of better cycling infrastructure. Wolves Lane Market Garden City and Selby Urban Village as they will greatly improve deprived areas in an ecologically friendly way. Generally; implementation of automation and technologies to improve cost efficiency. Implementation of LTN's - Air quality should be improved for all residents even if this is at the cost of the car-driving minority.

Increased council tax

Growth proposal for electoral registration print costs. It's especially vital residents are engaged in democratic processes given the introduction of ID requirements. I broadly support the introduction of LTNs as a way of reducing car dominance in the borough. If resulting penalties can also raise much needed cash, so much the better. I support investment in street lighting, which doesn't seem to be sufficiently resilient at present.

## Q2 – Which proposals do you not support and why?

Wasting money on renaming Black Boy Lane and dodgy property deals. Please don't start playing roulette with your reserves by making dodgy investments like some LAs have done. Councils are not investment banks.

none

The reduction in waste (£1.5 million spend)

LTNs - the one around Sirdar/Boundary Roads where I live was not necessary and has created a lot of controversy. I was always a lovely quiet area. Now people have to drive much further to station and shops if they have heavy stuff. The Bounds Green one is notorious for having created traffic jams and held up buses. Too much in this programme for walking and cycling (see above). Social care 'savings' of £2.245 m would be a disaster given how inadequate is the existing budget. Care clients need real people much more than technology. £2.4mn on the New River Sports Centre also seems a vast amount for a few users as % of the population and it's the only leisure centre with no concessions for seniors.

Closing road for easy traffic, I dont support. I pay my road tax , so it is enough.

LTNs - this increases the time spent in cars waiting in traffic and only adds to pollution to the main roads where mostly people walk and where there are schools and homes of relatively lower income. Cleaner environment is important, but more focus should be on reducing litter and fly tipping.



Parking: could be read that you are looking to make up income shortfall by introducing lens and more enforcement cameras. And probably by charging all of us more money to park or buying tickets for people who visit by car. not everyone is fit enough to cycle and these proposals impact adversely on older and disabled people the more income from events in all parks is fundamentally at odds with ,providing green spaces to support peoples health and well being which is severely compromised by large loud music and other events. Again those impact disproportionately on the old, disabled ,and poor who can't / aren't able to escape the impact. Small community based locally led events are the way to go not enabling music promoters to monetise our parks. Your waste consultation is dishonest. I know you are looking to take 1.6 m out of the waste contract but nowhere does it say that in the public consultation. I profoundly disagree with a lack of integrity when consulting: you should be setting the context and being explicit about what you are seeking to do. saying other councils do this is a race to the bottom: if everyone's service is going to be the same why not have a big su regional contract and reduce our council tax?

Do not support the Climate Change/School Zones, etc, because it causes too much traffic and actually more pollution by making No Access Roads, bicycle lanes, etc.

Stop wasting money on the Black Boy Lane name change fiasco

1)Large Digital Platform, they are electronic, cost a lot to maintain, as do the glass with Logits Advertising Boards by the Bus Stops - the Big Black Pillar ones that are hard to see in dark; dangerous when glass smash and expensive to maintain. lots of taxpayers money could be saved by turning off lights and having removed. 2) Traffic & Route Management Improvements - to expensive at £5,281 to start, once you get going you have not factored in the future costs of maintaining CCTV; Staff Salaries, cost of sending out Fines, maintaining cameras etc your looking into £100,000 annually upwards. cost you don't have. scrap the plan and you open up more than £1500,000

Wards Corner: could end up being a very costly project. The fact that Grainger pulled out indicates the risks involved.

Don't know

160k for Wolves lane. As a longstanding volunteer, I understand that this amount is match funding but I urge the council to ensure a chunk is ringfenced for the renovation and preservation of the \*palm house\*. The consortium have been disgracefully neglectful, it has never been heated despite solar panels bing installed specifically for this purpose, its borderline fraud to not use donor monies in the correct way. It needs an economic heat source to keep it above e3degrees C, some repairs to glass, a small fund to replace plants that they have allowed to die despite best efforts of volunteers who pay for fertiliser, donate plants etc fro mthier own pocket. There is nothing in writing that guarantees the proportion of the £2m plus that the consortium has raised that will go to wolves lane. So far they spend all their Grant money on salaries and deficits it seems. PLEASE protect our precious and unique borough resource with this money. Thank you

All of them, principally none are enough.

Street advertising, it's ugly and takes up space

Traffic management low emissions clean air zones

The budget for regeneration and planning, bearing in mind the fact that the built environment impacts all other elements of the councils budget, almost every building work undertaken by the council of privately in the borough, must funnel through planning, however the staffing levels and funding do not come close to covering the capacity actually needed to deliver. This is resulting in delays in decisions, constant complaints etc even when officers are frequently working over the weekend which is unsustainable - the department has one of the smallest teams in London, totally misaligned with the workloads, this need a significant increase in funding. Mental health services are awful, practically no existent with residents going round in circles to be pushed out because the services provided are so limited, only to have to start the whole circle again as there is no alternative - except paying privately which is unaffordable with a cost of living crisis, resulting in vulnerable people just being ignored. The whole mental health service should be reviewed and funding significantly increased. Electoral registration letters are sent out far too frequently, which is a completely unnecessary waste of resources.

home library service must stay the same

our public realm including cycling and walking infrastructure, roads, pavements and streetlights Why- I feel that council has made a proper mess with with closure of the streets. I commute every day and the traffic on the road from cars in traffic resulted in me being diagnosed with asthma. Bicycle routes are full of potholes, dark and can feel isolated. I support cycling lanes as my children feel safe but I really urge council to remove

the closed street as they push the traffic on main roads and with this Council is damaging health for all residents who live there. trying to cycle when whole of road is filled with slow/not moving cars is so dangerous, I can not support this at all but money was spent on this already
I don't support the fact there is no help at all and if you need speak with some one higher up you can't because they all ways on holiday probably what Haringey's funds are used for to pay for there holidays
o tackling the climate emergency whilst important there are far more pressing and urgent matters to be dealt with first
Reduction of waste services
Low Traffic Neighbourhoods. My commute to/from work, shopping visiting friends, doctors/hospital appointments via public transport have been massively delayed and have massively disrupted my family life of quality time spent with them. The traffic is atrocious. The fumes emitted on these routes when I decide to alight the bus is disgustingly think with stand-still traffic it affects my breathing capability/efficiency and always leaves me feeling with a rough throat. Is has been a very bad decision for the sake of generating money from cameras on LTN routes.
Ban housing on greenfield sites. Stop the demolished of existing housing stock. Create a one way system around Topsfield parade to enable freeflow of traffic and widen pavement access.
Adults, mental health and learning disabilities service - "review our approach to care packages, including to ensure we are taking an asset based approach and not oversubscribing care" Having been tasked with sorting out my mothers care in fact more care was needed. Also I can see nothing in the budget about the rapid response team which we are paying an additional amount in our council tax for (adults services ) and when needed for emergencies is not forthcoming. So I disagree with the approach of not over subscribing care.
Affordable bikes scheme; there seems plenty of Lime and Santander bikes locally for people to use, thus negating the expense of setting up schemes and having to provide bike accommodation. Expansion of bike hangar scheme, for the same reasons as above. Additionally, the majority of people requesting hangars and pushing the agenda can probably afford their own bike storage solutions.
The LTNs
A lot of them I'm afraid
It is both worrying and saddening that the Waste Services Review is being listed as a Savings Proposal at a time when littering, fly tipping and dumping are running rampant throughout the borough. Action desperately needs to be taken to invest in catching and fining guilty parties, if done right, with some increased investment now this should become self financing. Something needs to be done to curtail the funnelling of public money into private pockets. Every contract should be reviewed and renegotiated to ensure the best possible value is being achieved. As an example, the idea that Microsoft are looking to charge £15-25 per user/per month for backing up services is absolutely absurd. It is also worrying to see plans to invest in digital billboards and advertising sites, further allowing private corporations to invade the psyche of vulnerable residents. Whilst I appreciate central government are laying siege to local councils by cutting essential funding, turning to investment from private enterprise is playing directly into their hands. Please remember the current government will likely not be in power in a couple of years, but the effects of the decisions you make now will remain.
Cuts to Development Management and Planning Services Enforcement. It is clear that the increase in fees that predicates these has not yet been implemented by national government. Cutting planning is a false economy. It helps increase Council tax and rates revenue. It facilitates regeneration and economic growth.
I can't see anything around further investment in street cleansing and proactively addressing flytipping and waste issues, which is vital. Please ensure any commercial and advertising opportunities don't further clog up already congested pavements with unnecessary street furniture. This is a big issue e.g on the narrow pavements of West Green Road where I've seen promotional banners actively blocking the pavement.

### Q3 – Are there any other growth proposals which you think we should have included in this budget and why?

Fix the parking permit system and improve it. I'll volunteer my services as a tester.
warm home discount

Significantly more investment in environment and neighbourhoods aka the basics. We need cleaner streets, safer neighbourhoods, stronger enforcement, better outreach and more engagement. Cutting the budget seems bonkers to me, when the main driver for Haringey council is to get these basics right. Therefore more team resource and infrastructure is needed, especially in the east of the borough.
Council tax could be raised by at least 1% more and the social care precept by some fraction of 1%. People need to recognise their responsibility for elders, disabled and children as a community, even if they don't have dependents themselves and are fortunate enough to enjoy good health. The actual impact per household per week would be less than most people spend on trivia like coffee in cafes or sweets.
Yes, we should look after our old populations like old times. We dont need money. There are lots of voluntary people for every sector, but we have got bad management to put right force in our sectors. I want to help homes for Haringey but no1 takes full responsibility to provide me space for helpingthem free of charge. Everything is not money!
Regenerating Wood Green by investing in the high street (in addition to parks) and innovative independent businesses such as the Blue House Yard. Also investment in more frequent cleaning of the high street and surrounding areas, in particular lordship lane where fly tipping and littering is constant.
Reestablishing your own older peoples and childrens homes: more cost effective than buying in private places. Your proposal for high needs young people is a case in point Do it in a n London consortium to save money. reduce energy usage in buildings and make your staff hybrid buy IT systems that work unlike your parking system Move councillors into the same regime as staff: provide their own tea/ coffee and sandwiches. Dunns will survive Reduce the parks income target and renegotiate the in perpetuity licences granted to the merry fiddler et al. Proper gulley cleansing service so prevent flooding
More support to help the homeless and get people off the streets begging. North Tottenham is so so dirty with people dumping rubbish etc, everywhere. What is the point of the CCTV cameras if you cannot tackle illegal dumping??!
Asset Management of Council Buildings - If the Council Gets started on Refurbishment in Janissary 2023, of the Civic Centre. then once its refurbished, the Councillors and any other necessary officices can move in by end of year and reshuffles can be done, so any buildings coming to end of lease this year can be let go.
Implementing improvements in masterplan for White Hart Lane Rec.
Council tax should be covered for everyone as we are in a cost of living crisis
Joining up all the local local community groups in a haringey-wide community virtual network so that we can share resources, be more diverse and inclusive
Maintaining the palm house
Help out energy bills!
Carbon Credits for local business
Better cheaper public transport to reduce need to use private cars
White Hart Lane Recreation Grounds revitalisation. This park is severly underused and there's a prior investment in landscape proposal designed by architects. There are significant plots of flat land that could be generating income for the council in form of cafe. The bare minimum that we as council should finance is repairing the concrete floor in the pond so it can hold water.
I think that roads need to improve, they are there to be used not to be closed. more one was system instead. I would like to see more sporting areas for people to use, more play area for secondary age children , not just primary, wild play area to climb and jump, tennis wall so you can play on your own in the parks that are safe and patrolled by police
Yes help for anyone that needs help with stuff like clothes as more of us in haringey are on benefits and can't make ends meat let alone get clothes
Home care support for people diagnosed with frailty or long term conditions expected to worsen as a preventive measure avoiding where possible extra costs and burden later in life.
Another school in the Tottenham Hale area due to huge increase in new builds

More bicycle hangars
Prioritise where money is being wasted towards where the community are suggesting you target it towards. Put money back in to a failing sports centre that the community uses for mental/fitness stability. Return weekly rubbish collection and road cleaning. Actually clean the streets, storm drains that prevent flooding. The basics of keeping a community happy. Police the areas where drugs are being consumed would clean up the borough too. It's got such a high crime rate that keeps increasing and was reported in the media recently because of this. Do those decision makers life in LaLa Land who are totally oblivious and deluded of what specific pockets of the borough has become?
1. We would like to see transparent figures showing how enforcement revenue from LTNs and school streets are invested in active and sustainable transport. Given the controversy about these measures, such openness could help with arguments. 2. We are disappointed that there isn't funding allocated for climate adaptation, given the heat waves and floods that increasingly affect the people of the borough.
Electoral Registration Print & Postage Costs - As this is a legislative area it is important that money is spent to ensure that this is met. To be honest I find the way the consultation is written is very long winded and most residents who are not articulate enough will not bother to complete this.
Quite a lot - particularly there doesn't seem to be any proposals supporting Tottenham residents 2 key concerns a. Flytipping and b. The horrendous service often by Fusion at Tottenham Pools and Fitness. At the moment this facility is closed, there have been major safety incidents in the past not mentioning consistent difficulties with cleanliness, barriers to booking and freezing pool temperatures. Effectively residents in the poorest part of your constituency do not have access to vital health and fitness services (not to mention library and childcare at the moment). A plan needs to be made to improve the building and change provider
As mentioned, the waste services review should be considered a growth proposal, investment is needed now to bring the endemic of dumping and fly-tipping under control.
Savings from highway budgets through greater charges for park of permits and revenue through more enforcement. Discretionary charges for highways works could be introduced to allow developers to pay more for highway works when urgently needing works completed. Increase council tax for vacant and second homes.

**Q4 – Are there any changes or proposals you think we should consider in the future which might save money, generate income or achieve better value from council spend? e.g through greater use of innovative technology?**

You could enforce parking regs by putting more traffic wardens on the beat. Doesn't this generate income?
- charge more for car parking, specially from visitors driving to the Borough and parking here, as well as from motorised delivery and commercial vehicles - make local businesses pay more to access council-run services, eg. businesses creating waste should pay a bigger share to collect, organise, recycle and dispose-off waste and excesses, rather than only individual customers paying
consider helping households
See q 3 Also better insulation for council homes, and some logistic support for private owners who want to do that, like arranging whole-street offers of insulation of walls with economies of scale and convenience of commissioning. This would create jobs and increase people's capacity to pay council tax and higher rents, because they would spend less on heating.
Putting higher penalties who puts rubbish on the streets. Dogs fouls too. And who secretly having dangerous dogs.
fly tipping and littering is a major problem in wood green, in particular lordship lane, where litter and commercial waste is dumped often in the same locations. The council could consider investing in monitored cctv in those frequent problem areas (which can be determined by the frequency of reports logged via the 'Love Clean Streets' app), and enforcement of fines for littering and fly tipping. This will not only generate income for the council, but will provide us with cleaner streets.
We don't need 32 London boroughs : be bold and lead a reorganisation down to 6 bigger multi borough contracts for uniform services Focus on what residents want and use them to co design services : you

are probably providing things that no one wants Hand parks over to CICs who care about green spaces Target prevention services through gps to stop people getting ill and then needing support at an earlier stage
More technology so reducing the number of staff employed since many staffs do not provide a good service for the customers anyway.
Stop wasting money on the Black Boy lane name change fiasco
the Council wants to have its Offices in the Freehold buildings, so later down the way it has no costs. if they all have working solar and wind Energy then they will save money and make money by selling electricity to the National Grid. They need backup generators encase of emergency, and new Cable IT Technology in Civic Centre.
Stop wasting money on token projects
Renegotiate veolia contra t as their crews are appallingly negligent and lazy either skip b8ns or smash them. Get a better deal from them! Communal gritting bins for side streets, many people get house bound from fear of slipping, we can do the gritting ourselves
Energy bills
Smart garbage collection
Traffic flow which does not effect local businesses and providing better parking to enable access to local business .
There are significant numbers of agency staff working long term for the council, with some departments having over 50% of the staff as agency - need to streamline the process for restrutures and more flexibility with council pay to help departments realistically reduce agency costs, getting people into permanent roles. Larger scale estate renewal - small pocket schemes on car parks do positively contribute to housing numbers and the schemes coming through have been excellent, however with demand being so great and funding these schemes becoming more challenging, larger scale redevelopment is financially more efficient and a better use of council funding.
Please do not continue with closing of the roads if feel you are just ripping people off and creating havoc on the roads.
Yes more cctv on back roads and ally ways and more police because just today I saw 4 Romanians smoke crack and heron out side the south haringey school in haringey ladders as well as I see needles that I fell I need to pick up and bin so a child don't step on them it's a very big problem
Happy for innovative technology saving on things like monitoring progress of work --- but not at expense of access to information physically by people without digital access [i.e. many elders]
stop spending money on cycle lanes (mostly unused) and their bollards that impact traffic flow. Impose fines on cyclists using pavements
Increase council tax; coordinate multi-council bids for services (to allow for more negotiating power); provide more opportunities for residents to volunteer/deliver services (not everyone has money but everyone has time to donate); mandate light and temperature controls on all public buildings; increase all car parking permit fees (including visitors); extract more money from the Spurs stadium (eg local tax; income sharing)
Get rid of those who do not listen to the real community, act upon what is actually needed and stop being selfish for their own needs of generating money from the already poor and do what they are supposed to do of supporting and servicing the community for the long term. The borough has gone from bad to one of the worse borough in the country! They must be proud but ignorant.
Increase the zero carbon levy, and resident parking charges for very large cars and SUVs.
More CCTV working cameras to prevent flytipping. The number of flytipping cases every year is high and causes a major resource issue for the council to investigate. It is hard to prevent people from flytipping as sometimes it is not local residents so the only way to prevent this is to capture them on cctv and fine them so increase the revenue to the borough.
Stop the LTNs, as the council is spending additional funds on securing cameras to check on the LTN cameras, when money could be better spent elsewhere. Instead, charge residents an annual fee to drive through the areas; most of them would pay and generate income. Insist ALL new builds have solar power panels, enough to generate at least 50% of required power for the buildings.
Start thinking proactive rather than reactively.

Sensible investment into technologies to catch and fine fly tippers and dumpers. Temporary/mobile surveillance systems which can be moved to fly-tipping hot spots as identified by the love clean streets app.

Surely there must be a more cost effective way to manage the Tottenham Green Leisure Centre which offers better value to both the council and residents. Fusion appear to be managing it extremely poorly - can this contract be reviewed with a view to achieving a better deal for the borough? I note parking penalties are achieving below target income. This seems like a red flag - the borough is full of illegally and antisocially parked vehicles on pavements, etc. Surely more effective and proactive enforcement could raise some extra revenue in this area. Whenever I've flagged illegal parking to enforcement they don't do anything because it's "outside operational hours" - this seems like a missed opportunity both from an income perspective and in the interests of walkable, accessibly streets.

**Q5 – We also have a commitment and responsibility to make Haringey a more equal borough. In considering our proposals, please let us know if you think there are ways that we can narrow the gaps in life chances and opportunities available to different groups of residents in the borough.**

Making cycling easier for all groups has to be a good thing.

try to pay all council employees the London Living Wage; investigate and publish any gender, sexuality, ethnicity based pay gaps

Equal rights for residents temporary accommodation seekers. whether you work or not as haringey borough resident or london borough resident. because the residents who pay the local tax contributions, should also get the help for accommodation in temporary or emergency situations. not only unemployed or on benefits residents or people only policy.

We require a needs based solution on waste and enforcement solutions in the east of the borough

More and better services for elderly, disabled, and low income children/low income family teenagers. Social care and SEND services have been cut to the bone. Youth clubs and day centres have been closed over recent years and the one new youth hub in Wood Green is not going to help youth living far from it. - the youth are often afraid to travel round the borough for fear of being attacked by gang rivals etc outside of their own area. School buildings, facilities and meals are so important. School gardens could be funded and encouraged to help provide a source of fresh veg and fruit for children. Also tree planting in parks should be frequently of fruit trees so people can pick free fruit.

you need to learn good advices and give managerial jobs right people.

Whilst it's great that the council is intending to spend on adult social health services, children's' services and on affordable housing for residents with low income, the budget disproportionately under represents young professionals in the area who may not have children and don't have adult social care or housing needs. Young professionals like myself would therefore liked to have seen more expenditure on regenerating Wood Green to attract more people into the area to spend and contribute to the local economy. This could be through investing in cleaner and safer streets, and to regenerate the high street/ shops and leisure activities and parks.

Housing is a key determinant of quality of life. Focus on ensuring that children and other living in rented accommodation have safe manageable homes. Focus on cost of living support. Recognise how your charging and other policies disadvantages those most in need. Be more compassionate and kind to those who can't use technology : your approach causes untold distress.

Equal Rights for everyone not just certain groups for political correctness.

Stop wasting money on the black boy lane name change fiasco

reduce the cost of help to buy apartments to those who live in the borough

Agree with aim to tackle inequality in the borough.

Encourage more mixing between East and west ends of the borough, we are too ghettoised,

Affordable housing and free adult training

More development and therefore opportunities. Encourage large firms or institutions into the borough



through greater development, providing collaboration with educational providers.
continue to maintain gym equipment in the park and keeping parks usable for all, create new spaces for people to use and improve areas of cycling lanes
[COMMENT REMOVED: CONTENT INCLUDED HATE SPEECH]
Fully support efforts to reduce this gap in east of borough
current opportunities adequate
Invest in early childhood education
If you want to generate more income put more residential parking bay and extend the operational hours in the Crouch End, Muswell Hill area as well as the Haringey part of Stamford Hill area. The yellow lines and parking restrictions surprisingly stop just past South Tottenham Overground station. Be fair and equal to ALL communities and ALL area of a borough Haringey is allegedly meant to serve. It seems to be only taxing the worse off than the ones who have more money at the end of the day.
More local engagement with residents in the parts of the borough that have high unemployment, lack of access to digital services to find ways of supporting them better. Working closer with the voluntary groups to achieve this such as the Bridge renewal trust. Providing where appropriate language lessons in the community centres and not necessarily in the central hub. Surveying customers to find out when it would be suitable for them to attend sessions and to be flexible with the learning plan to allow them to be able to attend.. As well as having the Customer service staff directly supporting the residents, on a bi-monthly basis have an engagement day where different services come to the service centres and serve the public. The four main contacts are Housing, Parking Council Tax , Benefits, but it could also including Environment (ASB) Highways, childrens services etc..
Focus proposals on the east of the borough! Giving residents an equal opportunity leisure centre is really important to raising health standards and aspirations
Limit air pollution created by a minority of car drivers which effects everyone.
Invest in making pavements wider and less cluttered by removing redundant street furniture and ending pavement parking so that they're accessible to disabled or sight impaired residents. This is really important - so many streets in Haringey are not accessible.

## Q6 – Do you have any other comments on our proposed budget?

no
Not clear what allowances are being made for inflation which is very high at present. Nor what economies are being practised about energy use in council buildings. At home we are all trying to turn our heating down to save money, even pending any additional insulation measures. Is the council doing the same in its offices?
Yes please plant fruit trees around our parks. And educate people for nature.
Overall, the budget appears to disproportionately cover services and needs of lower income residents with far less investment in regenerating the area for attracting professionals.
You need to operate with more integrity. you have a track record of ignoring consultation and doing poor/dodgy deals. You were listed in the guardian as one of the most complained about councils in the country. here the message : principles don't cost anything.
Stop wasting money and use wisely to what Residents need NOT what the Council Staffs think should be. Listen to the Residents Complaints and Suggestions. Stop being Politically Correct and Be Productive, Use Common Sense.
Stop wasting money on the black boy lane name change fiasco
201,375 -5,281 = set the budget at £196,094
No
Thank you
No
the cost has increase and I wonder if this consultation will actually be listened to

Overall a fair balance --- but would like to see contingency for urgent needs, as mentioned above for instance for Wolves Lane
How much is proposed for non-job management positions
Prioritise spending where it is needed. Not where it is wanted. Make it fit for purpose, not pretty and non-practical or non-functional. Spend on contractors who'll give value for money and FINE THEM for poor quality and over-running on scheduled contracts. Stop closing the back roads for our travels, remove the cameras and LTN's, improve speed restrictions, don't catter residents in to certain roads, areas. This does it win the people's votes if that's what you are looking for.
No
I have emailed a consultation response to <a href="mailto:consultation@haringey.gov.uk">consultation@haringey.gov.uk</a> . I would be grateful if this could be acknowledged. thanks [NAME & EMAIL REMOVED FOR DATA PROTECTION REASONS]
You've got a massive challenge to balance the books, and despite what you say it feels like you are desperate for the income from LTN fines to help plug the gaps, even though there are only trials.
I would like more budget for litter and fly tipping enforcement. Employing more officers. An education campaign around it in different languages. The campaign to be targeted at schools and local businesses as well as local people. More enforcement officers are needed to create a presence and get the message out.
Continue to support young people in the borough. Improving their lives now improves everyone's lives in the future.